Global Care Bundaberg operates a low cost grocery warehouse every Thursday from 9am to 11am at Citicoast Church, located at 140 Elliott Heads Rd.

For those who have been affected by the recent flooding and tornados, Global Care are also able to assist with grocery and personal items to help them get back on their feet. Flood recovery opening times are 9am to 3pm Monday to Friday.

Create Dream & Connect
A ONE DAY WORKSHOP
FOR WOMEN

Monday March 25th &
Tuesday April 23rd
UnitingCare Community
Cnr River Terrace & Penny Street

The workshop aims to help women get back on their feet emotionally and psychologically and help them develop an action plan that will guide them through 2013.

CALL 07 4153 8400
FOR BOOKINGS

Funding assistance from Zonta and Inner Wheel.

UnitingCare Community - LIFELINE

FINANCIAL COUNSELLING SERVICE

Some weeks have gone by now since the floods and people are now dealing with the effects on their budgets and general day to day life. It is often after a disaster people access immediate financial support and then turn their attention to cleaning up their homes which means bills start to pile up.

Financial Counsellors are always a vital part of recovery efforts. Though this service UnitingCare Community is able to support people to negotiate with their creditors in a time when their stress levels are at a premium, and they are just coping with the devastation that was happening around them.

We encourage you to ring UnitingCare Community Financial First Aid 1800 007 007 or our Financial Counselling Service in Bundaberg, phone 4153 8400 to discuss your situation and options.
The Department of Communities, Child Safety and Disability Services will now begin to focusing on providing longer term assistance and support to the Bundaberg and North Burnett Communities in the wake of the floods associated with ex Tropical Cyclone Oswald.

The Community Recovery Centres have been an important part of our immediate response, however now that the Recovery Centres at the TAFE, PCYC and Café 1928 have closed we transition to a more permanent structure to support the ongoing process of recovery.

A longer term Community Recovery Referral and Information Centre (CRRIC) has now been established at the Bundaberg Enterprise Centre which is located at 20b Quay Street, Bundaberg. The CRRIC provides a one-stop-shop for advice, general human services information and referrals to appropriate support services. The CRRIC is operated Monday to Friday from 9am to 5pm. If you wish to make an appointment, please contact the Call Centre on 1800 173 349.

The Emergent Assistance Grant has now closed, however if you are uninsured, you may still be eligible for the Essential Household Contents Grant or the Structural Assistance Grant for details visit the website www.qld.gov.au/community/disasters-emergencies/ or call 1800 173 349.

Just as there are residents within the region still in need of assistance, there are also plenty of able bodied residents wanting to volunteer their time and energies to the cleanup and to help those in need.

The YMCA of Bundaberg has agreed to become a contact point for volunteer enquiries and also link those requiring assistance with appropriate resources. If you wish to volunteer your time and services, require assistance with cleaning up, need help sourcing household items or just don’t know who to call then contact the YMCA Community Centre on 4132 8232 Monday to Friday 8.30am to 3.30pm. The YMCA Community Centre is also the contact for links to the Mud Army and Community Assistance Information.

The Department of Housing and Public Works provides housing assistance to low to moderate income families and individuals. Should you require housing assistance please contact the Bundaberg Housing Service Centre on (07) 4131 5990 or free call 1800 809 835.

If you need assistance to find private accommodation RentConnect may be able to assist. RentConnect helps people to find, secure and sustain a tenancy in the private rental market. Our RentConnect officers work with people to identify what type of assistance they may need. They can:

- advise how to find a rental home
- help people to understand the rental application process
- help prepare a rental application
- assist capable tenants to overcome short-term tenancy problems and strengthen their skills to maintain their private rental home.

RentConnect officers may also put people in contact with local real estate agents and providers of community services. RentConnect services are available at the Bundaberg Housing Service Centre.

Temporary housing may be available for families or individuals affected by the recent floods.

You can also contact the Housing Hotline on 1800 004 495 should you require further advice or assistance.